

# Health Information Exchanges

Your care provider is a member of one or more Health Information Exchanges (HIE). This allows your providers to share your health information with each other easily and securely to give you the best care possible. HIE ensure that only members of your care team can access your information.

## How do HIE work?

The HIE keeps your care team informed about the care you receive at other facilities. Since patients usually receive care from more than one place, the HIE helps providers coordinate with one another so they can deliver the best care possible.

Organizations must be a participating organization in the HIE to share or receive patient information.

## What if I do not want to participate?

HIE are opt-out organizations, see information below on how to opt-out.

## Greater New Orleans Health Information Exchanges (GNOHIE)

### How is my data kept safe?

Keeping patient data safe is our #1 priority. The GNOHIE ensures that only members of your care team can access your information. Patient data is kept private and secure through a combination of robust policies and procedures and advanced technology.

The GNOHIE operates in full compliance with the Health Insurance Portability and Accountability Act (HIPAA) and other state and federal privacy laws. Security measures and consistent monitoring are employed to protect patient information and put individuals in control of their information sharing.

To view a list of organizations in the GNOHIE network, visit our website at [www.gnohie.org](http://www.gnohie.org).

### OPT-OUT information

If you do not want the GNOHIE to share your information, **you can opt out at any time**. If you have more than one provider participating in the GNOHIE, your opt out will apply to all of your GNOHIE participating providers. Individuals under age 18 may have a parent or legal guardian opt out on their behalf. If you decide that you do not want your information shared, you can opt out by:

- Visiting [gnohie.org](http://gnohie.org) and filling out the patient opt-out contact form, or
- Calling GNOHIE at (504) 301-9835.